



STREETVET

Complaints Form – General and Data Protection

1. Your Contact Details	
Full Name	
Email Address	
Phone Number (optional)	
Postal Address (optional)	

2. Are you the person affected by this complaint?	
Yes	
No (if no, please explain your relationship to the person involved and provide their details if appropriate)	

3. Nature of your complaint - What is your complaint about? (e.g., data protection, staff, volunteer, clinical decision, cookies, marketing, etc.)	

4. Details of the complaint - Please describe your complaint in detail.	
What happened?	
When did it happen?	

Who was involved (if known)?	
What outcome are you seeking?	

5. Supporting evidence - Please enclose or attach any documents, screenshots, or communications that support your complaint. You can also list below what documents you have available.

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6. Preferred contact method

Email	
Phone	
Post	

Declaration

I confirm that the information provided is accurate to the best of my knowledge.

☐ I understand that this complaint will be investigated and that I may be contacted for further information.

Any information you provide as part of your complaint will only be used to investigate, manage and respond to you. This may include personal information and, in some cases, sensitive information that you choose to share with us. We will handle your information securely and in accordance with applicable data protection laws. To find out more about how we collect, use and protect your personal information, please read our [Privacy Policy](#).

If you are emailing this form as an attachment please use the relevant email address below, depending on the nature of your complaint:

General complaint: info@streetvet.org.uk

Data protection complaint: privacy@streetvet.org.uk

Date form completed: _____